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# Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

## Application No. Applicant(s) 09/835,559 CORL. MARK T. Office Action Summary Examiner Art Unit SON P. HUYNH 2424 -- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --Period for Reply A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 03 MONTH(S) OR THIRTY (30) DAYS. WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION. Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication. If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication. Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b). Status 1) Responsive to communication(s) filed on 15 December 2008. 2b) This action is non-final. 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213. Disposition of Claims 4) Claim(s) 1-3.5-19.22.27 and 33-40 is/are pending in the application. 4a) Of the above claim(s) is/are withdrawn from consideration. 5) Claim(s) \_\_\_\_\_ is/are allowed. 6) Claim(s) 1-3.5-19.22.27 and 33-40 is/are rejected. 7) Claim(s) \_\_\_\_\_ is/are objected to. 8) Claim(s) \_\_\_\_\_ are subject to restriction and/or election requirement. Application Papers 9) The specification is objected to by the Examiner. 10) The drawing(s) filed on is/are; a) accepted or b) objected to by the Examiner. Applicant may not request that any objection to the drawing(s) be held in abevance. See 37 CFR 1.85(a). Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d). 11) The oath or declaration is objected to by the Examiner, Note the attached Office Action or form PTO-152. Priority under 35 U.S.C. § 119 12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) ☐ All b) ☐ Some \* c) ☐ None of: Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). \* See the attached detailed Office action for a list of the certified copies not received. Attachment(s) 1) Notice of References Cited (PTO-892) 4) Interview Summary (PTO-413) Paper No(s)/Mail Date.

Paper No(s)/Mail Date

Notice of Draftsperson's Patent Drawing Review (PTO-948)

Information Disclosure Statement(s) (PTO/SB/08)

51 Notice of Informal Patent Application

6) Other:

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#### DETAILED ACTION

### Response to Arguments

 Applicant's arguments with respect to claims 1-3, 5-22, 27 have been considered but are moot in view of the new ground(s) of rejection.

Note: application No. 08/938,028 (US 2003/0066085 A1 - referred as Boyer),
Application No. 09/186,598 (US 6,820,278- referred as Ellis), Application No.
09/356,268 (copy provided upon request) – referred as Rudnick,.... are incorporated by references in their entirety in Knudson (US 6,526,577 B1 – referred as Knudson) – see include, but are not limited to, Knudson: col. 7, lines 1-5, lines 37-40, col. 12, lines 13-17...), therefore, these applications, and other applications incorporated by references, in their entirety are treated as part of the text of Knudson (see M.P.E.P 2163.07 (b) [R-3]).

Applicant argues either Doc. A/65 nor Knudson, individually or in combination, discloses or suggests the graphic information is displayed in an event at the grid of the EPG, where the graphic information is directly associated with the event in the EPG because Knudson discloses broadcaster logo in the EPG, but the broadcaster logo is not the claimed "second graphic information to be displayed in an event at the grid of the EPG. Rather, the broadcaster logo is the claimed "first graphic information being

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associated with a source of an event." (pages 12-13, bridge paragraph). This argument is respectfully traversed.

Knudson discloses receiving program guide information comprising descriptors such as text, graphic, program title, etc. (col. 3, lines 4-26, col. 4, lines 47-67). Knudson further discloses processing the program guide information to generate display screen including a grid having a plurality of events, wherein the display screen may include any suitable combination of text, graphic, and video elements. In particular, the display screens contains the current time, product brand graphics, cable provider graphics, sponsor graphics, selectable advertisements, video windows that display the television programs on the current channel, or any suitable combination thereof (see include, but are not limited to, col. 3, lines 4-25, col. 9, line 59-col. 10, line 9, col. 10, lines 30-47, col. 11, line 36-col. 12, line 17, figures 10-13). Thus, the "first graphic information being associated with a source of an event" is interpreted as information associated with channel graphic, channel logo, channel name, etc. and the "second graphic information being directly associated with the event in the EPG" is interpreted as information associated to title presentation, or icon presentation, etc. being associated with the event in the EPG (see include, but are not limited to, figures 6-13, col. 9, line 59-col. 10, line 65, col. 11, lines 35-62).

For the reasons given above, rejections on the claims 1-3, 5-19, 22, 27, 33-40 are analyzed as discussed follow.

Claims 4, 20-21, 23-26, and 28-32 have been canceled.

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#### Claim Rejections - 35 USC § 101

2 35 U.S.C. 101 reads as follows:

Whoever invents or discovers any new and useful process, machine, manufacture, or composition of matter, or any new and useful improvement thereof, may obtain a patent therefor, subject to the conditions and requirements of this title.

 Claims 22, 27, 36-37, 39-40 are rejected under 35 U.S.C. 101 because the claimed invention is directed to non-statutory subject matter.

Claims 22, 27, 36-37, 39-40 are rejected under 35 U.S.C. 101 as not falling within one of the four statutory categories of invention. While the claims recite a series of steps or acts to be performed, a statutory "process" under 35 U.S.C. 101 must (1) be tied to particular machine, or (2) transform underlying subject matter (such as an article or material) to a different state or thing. See page 10 of In Re Bilski 88 USPQ2d 1385. The instant claims are neither positively tied to a particular machine that accomplishes the claimed method steps nor transform underlying subject matter, and therefore do not qualify as a statutory process. The claimed method comprising generating/receiving.., is broad enough that the claim could be completely performed mentally, verbally or without a machine nor is any transformation apparent. For example, the method to generate program and PSIP data in claim 22 could be completely performed by user using paper and pen/pencil; the method of claim 27 could be perform using paper and pen/pencil or mentally based on DTV stream of data packets received by user while watching TV or via mail.

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#### Claim Rejections - 35 USC § 103

4. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the difference between the subject matter sought to be patented and the prior at are such that the subject matter say whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentiality shall not be negatived by the manner in which the invention was made.

 Claims 1-3, 5-19, 22, 27, 33-34, 38-40 are rejected under 35 U.S.C. 103(a) as being unpatentable over "PROGRAM AND SYSTEM INFORMATION PROTOCOL FOR TERRESTRIAL BROADCAST AND CABLE" (hereinafter referred to as Doc. A/65) in view of Knudson et al. (US 6,526,577).

Regarding claim 1, Doc. A/65 discloses a digital television (DTV) receiver configured to receive a digital television signal containing program and system information protocol (PSIP) data, which when received by the DTV receiver causes the DTV receiver to perform the following method:

parsing a first descriptor to identify at least a field that contains a code associated with content/data to be displayed on a display screen (e.g., field contains code for short channel name, channel number, or service type, etc.), the displayed information (e.g., channel number, short channel name, or service type, etc.) being associated with a

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source of an event (see include, but are not limited to, page 7, page 14 section 6.1-page 42, section 6.8; page 18, section 6.3, pages 74, 77-79);

parsing a second descriptor to identify at least a second field that contain at least one code associated with second information such as program title, program name, or event identifier, description, etc. to be displayed on the screen (see include, but are not limited to, page 7, page 14 section 6.1-page 42, section 6.8; page 18, section 6.3, pages 74, 77-79);

Doc. A/65 further discloses PSIP tables comprises tables types 0X40 through 0XBF are user defined (outside the scope of this PSIP standard) – pages 9-10; and information in Master Program guide is received and processed by a decoder at a receiver (see include, but are not limited to, pages 21, 75-74). However, Doc. A/65 does not explicitly disclose code associated with first graphic information to be displayed in an Electronic Program Guide (EPG) including a grid having a plurality of events on a display screen, code associated with second graphic to be displayed in an event portion of the EPG, the second graphic information being directly associated with the event in the EPG, wherein a dimension of the event is configured not to change when the event is selected; and displaying at least one of the first and second graphic information in the EPG.

Knudson discloses parsing a first descriptor to identify at least a first field that contain at least code associated with first graphic information to be displayed in an EPG including a grid having a plurality of events on a display screen, the first graphic information being associated with a source of event (e.g., information being associated

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with channel logo, channel name, or channel icon, etc. - figures 10-13); parsing a second descriptor to identify at least a second field that contains at least one code associated with second graphic information to be displayed in an event portion of the EPG, the second graphic information being directly associated with the event in the EPG (information associated with title, icon, or cell, etc. - figures 10-13), wherein a dimension of the event is configured not to change when the event is selected (e.g., dimension of row, or cell associated with "Liar Liar" is configured not to change when the event is selected/highlighted (figure 11); and displaying at least one of the first and second graphic information in the EPG (descriptors in the program guide information must be parsed/processed to identify field that contain code associated with channel graphic, or source graphic, etc. and field that contain code associated with title presentation, cell presentation, sponsor graphic, still image of event, "cc" graphic, "head phone" graphic, left arrow, or right arrow graphic, etc. so that the channel graphic, source graphic, title, cell, sponsor graphic, or still image, etc. are displayed on the Electronic Program Guide on a display screen, wherein the title of the event, still image of event, sponsor graphic, or "cc" graphic, etc. is description or preview of the event in the EPG, and the title, channel information, still image, sponsor graphic, or left arrow graphic, or right arrow graphic, etc. is displayed on predetermined portion of the EPG see include, but are not limited to, figures 6-13, col. 9, line 59-col. 10, line 65, col. 11, lines 35-62; Boyer: figure 17; Rudnick: page 22, and discussion in the "Response to Arguments" above).

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The combination of A/65 and Knudson (with incorporated by references in their entireties) discloses all elements as recited. Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to modify Doc. A/65 to incorporate the teaching as taught by Knudson in order to yield predictable results such as to display unique graphic of source, graphic of description, or additional information, etc. thereby allow user to select desired content/source more accurate.

Regarding claim 2, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 1. Doc. A/65 in view of Knudson further discloses each of the first and second descriptors includes: a descriptor tag field; and a descriptor length segment (e.g. see including, but are not limited to, A/65: page 36 – page 42; Knudson: figures 6-13, col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

Regarding claim 3, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 2. Doc. A/65 in view of Knudson further discloses the descriptor tag field has a value for the information type descriptor and a value for an extended information descriptor field (see include, but are not limited to, A/65: page 9, section 4.2, page 36-page 42; Knudson: figures 6-13, col. 2, line 42-col. 3, line 26, col. 4, lines 47-58). It would have been obvious to one of ordinary skill in the art to use a value of 0xC9 for the information type descriptor field and a value of 0xC8 for extended information descriptor field in order yield predictable results such as to achieve developer's desire.

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Regarding claim 5, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 1. Doc. A/65 in view of Knudson further discloses the code included in the first or second field characterizes the first or second graphic information as one of: an MPEG-formatted video file, an ASCII text file, JPEG formatted image file, or an MPEG formatted audio file, (see including, but are not limited to, A/65: page 10, paragraph 2, page 18, paragraph 6, page 19, last paragraph, page 22, last paragraph, page 24, paragraph 1, page 30, paragraph 5, page 44, page 49, section C1 –page 52, page 70, section D1, page 78; and Knudson: figures 6-13, col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

Regarding claim 6, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 1. Doc. A/65 in view of Knudson further discloses wherein each of the first and second descriptor includes an information description length field; and an information description text field (see include, but are not limited to: A/65: page 18, section 6.3, page 24, page 30, section 6.5-page 42, section 6.8, and Knudson: figures 6-13, col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

Regarding claim 7, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 6. Doc. A/65 in view of Knudson further discloses the information description length field identifies a length of the information description text field (e.g. rating description length field identifies a length of rating description text field

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– A/65: page 37, paragraph 7; and Knudson: figures 6-13, col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

Regarding claim 8, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 6. Doc. A/65 in view of Knudson further discloses the information description text field includes text that characterizes at least one of the first and second graphic information (e.g. rating, channel graphic, title graphic, or sponsor graphic, etc. see including, but is not limited to, A/65: page 26 – page 42; Knudson: figures 6-13, col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

Regarding claim 9, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 1. Knudson further discloses the program guide information are displayed in associated with category, channel, time, or program selected - for example, when a channel/program is selected, only description associated with selected channel/selected program is displayed (see include, but are not limited to, figures 6-13). Thus, it is inherent that third descriptor including third field describing an expected usage of at least one of the first and second graphic information is parsed so that only desired graphic information and other descriptions associated with the selected category, selected channel, or selected event are displayed on the screen.

Regarding claim 10, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 9. Doc. A/65 in view of Knudson further discloses the

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third descriptor further includes an information location length field (PID, channel, source, etc.); and an information location text field (e.g. channel name, program title, rating, etc. – see include, but are not limited to, A/65: pages 24-42, 71-80; Knudson: figures 6-13, col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

Regarding claim 11, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 9. Doc. A/65 in view of Knudson further discloses logo graphic such as logo graphics for channels are displayed with the program guide, logo graphic for TCI advertisement displayed on the lower right corner, etc. and when a channel/program is selected, additional program including sponsor graphic or other graphic is displayed (see include, but are not limited to, Knudson: figures 6-13; col. 2, line 42-col. 3, line 26, col. 4, lines 47-58). It would have been obvious to one of ordinary in the art that third descriptor includes: a field that describes the second graphic information as being advertisement or not, and a field that describes a location on a display screen where a creator of the descriptor anticipates that a representation of the second graphic information should be position in order that the second graphic information is displayed at a predetermined position on the screen (e.g., the sponsor graphic or other graphic associated with selected channel/program is designated to be displayed on the screen associated with the selected channel/program).

Regarding claim 12, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 9. Doc. A/65 in view of Knudson further discloses the

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third field describes the second graphic information as extended event, extended EPG information that is to be displayed during an EPG display when an event is selected (e.g. when the "By channel" or channel or program is selected, the EPG displayed logo graphics of plurality of channels or sponsor graphic or other graphic associated with selected channel/program— see include, but are not limited to: Knudson: figures 5-13; col. 2, line 42-col. 3, line 26, col. 4, lines 47-58); or extended even selected information that is to be displayed when an event is selected (e.g. selected a logo graphic of channel to displayed further information of the program including sponsor graphic, and other graphics associated with the selected channel – figures 5-13; col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

Regarding claim 13, Doc A/65 in view of Knudson discloses DTV receiver as discussed in the rejection of claim 10. A/65 in view of Knudson further discloses the information location length field identifies a remaining length of the third descriptor as determined by the information location text field (further information associated with the program title field, program channel field, web page field, etc. – see include, but are not limited to, A/65: pages 35-41, 72-87, Knudson: figures 9, 12-13, 17-18).

Regarding claim 14, Doc A/65 in view of Knudson discloses a DTV receiver as discussed in the rejection of claim 10. A/65 in view of Knudson further discloses the information location text field includes a string of text that is interpreted as a URL (e.g., link to particular web page or URL of WWW site – see include, but are not limited to:

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Knudson: figure 20, col. 2, lines 57-67, col. 6, line 66-col. 7, line 11, col. 12, lines 1-18;

Boyer: figure 34, paragraph 0013).

Regarding claim 15, Doc A/65 in view of Knudson discloses a DTV receiver as discussed in the rejection of claim 14. A/65 in view of Knudson further disclose the user access Internet website or web page via a link for additional information that is associated with the television program received at the receiver or weather information, etc. (see include, but are not limited to, Knudson: figures 12-21). Thus, the URL (e.g., link to website or web page) is a reference to a data program within the DTV data stream or data external to the DTV data stream (e.g., link to webpage, or web site is reference to data program multiplexed and transmitted within the DTV data stream or data received over out of band, or from Internet.

Regarding claim 16, Doc A/65 in view of Knudson discloses a DTV receiver as discussed in the rejection of claim 15. A/65 in view of Knudson further discloses the external data is from the world wide web (WWW) – e.g., Internet – see include, but are not limited to, Knudson: figures 12-21, col. 2, line 45-67).

Regarding claim 17, Doc A/65 in view of Knudson discloses a DTV receiver as discussed in the rejection of claim 15. A/65 in view of Knudson further discloses the data is received from Internet via Internet link (Internet – see include, but are not limited to, Knudson: figures 12-21, col. 2, line 45-67) or from the digital data stream (see

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include, but are not limited to, Knudson: col. 2, lines 45-67, col. 5, lines 24-56). Inherently, the data program within the DTV data stream is referenced with a path beginning as dtv (e.g., in band digital signal, television channel side band, etc.) or as http:// www or http:// (e.g., Internet link).

Regarding claim 18, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 1. Doc. A/65 in view of Knudson further discloses a link between first descriptor and a virtual channel table (see include, but are not limited to, A/65: page 9, pages 11-33).

Regarding claim 19, Doc A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 1. Doc. A/65 in view of Knudson further discloses a link between the second descriptor and an event information table (see include, but are not limited to, A/65: pages 9-33).

Regarding claim 22, the limitations of the method that correspond to the limitations of the DTV receiver in claim 1 are analyzed as discussed in the rejection of claim 1. Doc. A/65 in view of Knudson further discloses generating at least one PSIP table including at least of first descriptor and second descriptor (see include, but are not limited to, Doc. A/65- pages 8-33; Knudson: figures 3-13; col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

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Regarding claim 27, the limitations of the method that correspond to the limitations of the DTV receiver in claim 1 are analyzed as discussed with respect to the rejection of claim 1. Doc. A/65 in view of Knudson further discloses receiving DTV stream of data packets, the stream containing at least one program and system information protocol tables (see include, but are not limited to; Doc. A/65 - pages 9-33).

Regarding claim 33, Doc. A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 9. Doc. A/65 in view of Knudson further discloses third field indicates that the first graphic information associated with the source of the event is displayed when the source of the event is selected (e.g., field indicates that the graphic information such as channel logo associated with the channel/source of the event is displayed when the channel/source of the event is selected - see include, but are not limited to, Knudson: figures 8, 12-17, col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

Regarding claim 34, Doc. A/65 in view of Knudson discloses the DTV receiver as discussed in the rejection of claim 9. Doc. A/65 in view of Knudson further discloses third field that the second graphic information associated with the event is displayed when the event is selected (e.g., field that the graphic information such as sponsor graphic, "cc" graphic, or "I" graphic, etc. associated with the program/broadcast event is displayed when the program, movie, or an event is selected – see include, but are not limited to. Knudson; figures 8, 12-17, col. 2, line 42-col. 3, line 26, col. 4, lines 47-58).

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Regarding claims 38-40, Knudson further discloses highlighting the selected event (see include, but is not limited to, figure 11, icon 151).

 Claims 35-37 are rejected under 35 U.S.C. 103(a) as being unpatentable over Doc. A/65 in view of Knudson as applied to claim 1, 22, or 37 and further in view of Macrae et al. (US 6,745,391).

Regarding claim 35, A/65 in view of Knudson discloses the method as discussed in the rejection of claim 1. A/65 in view of Knudson further discloses parsing a fourth descriptor to identifying at least a sixth field that contains at least one code associated with a third graphic information (discuss similar to first descriptor or second descriptor in the rejection of claim 1, wherein the fourth descriptor and six field is interpreted descriptor and field contains at least code associated with detail information including graphic information of selected event- see include, but are not limited to, Knudson: figures 12-16), wherein the third graphic information is related to a selected event and is different from displayed graphic information corresponding to the selected event, and the third graphic information is displayed when the event is selected (detailed information related to the selected program contains information such as still image, "cc", headphone symbol, etc. that is different from displayed graphic information such as channel logo, channel name, etc. - see include, but are not limited to, figures 9-17).

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However, A/65 in view of Knudson does not explicitly disclose third graphic information to be displayed at a portion of the EPG.

Macrae discloses a third graphic information to be displayed at a portion of the EPG (graphic information in detail box to be displayed at a portion of the EPG screen - see include, but are not limited to, figure 6). Therefore, it would have been obvious to one of ordinary skill in the art at the time the invention was made to modify A/65 in view of Knudson with the teaching as further taught by Macrae in order to yield predictable results such as simultaneously display various information on the screen, thereby improving convenience for the user.

Regarding claims 36-37, the additional limitations that correspond to the additional limitations of claim 35 are analyzed as discussed in the rejection of claim 35.

#### Conclusion

 The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

Maze et al. (US 6,216,264 B1) discloses simultaneously discloses different graphic information on EPG and dimension of selected event is configured not to change (figure 3).

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Alexander (US 6,177,931) discloses systems and methods for displaying and recording control interface with television programs, video, advertising information and program scheduling information.

 THIS ACTION IS MADE FINAL. Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to SON P. HUYNH whose telephone number is (571)272-7295. The examiner can normally be reached on 9:00 - 6:30.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Christopher S. Kelley can be reached on 571-272-7331. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Son P Huynh/ Primary Examiner, Art Unit 2424